FOR HEALTH AND SAFETY OF OUR TEAM AND YOURS, WE ASK THAT YOU RESPECT THE FOLLOWING PACKING INSTRUCTIONS



1. Please do not send tools exposed to asbestos. If you think a tool booked in for repair, may have been exposed to asbestos, please call our customer service helpline on (02) 8784 7100 and inform them so we can take appropriate measures.



2. The machines must be sent to after-sales service without accessories (batteries, chargers, bits or chisels, in particular).



3. Where possible, please use tool cases to send in the tools. In the case of lasers or skins, please pack the tools appropriately.

Please send just one tool per package to enable loss prevention and better tracking.